



## **Season Ticket Information, Terms and Conditions (2020-2021)**

The term 'Season Ticket' refers to a Season Ticket card, which when presented at the turnstiles, gives entitlement to entry for 1st team home league matches (excluding end-of-season play-offs). **Due to the Covid global pandemic, we cannot guarantee admission to any fixture – more details will be made available regarding admission as the season progresses. For season 2020-2021, purchase of a season ticket includes access to online streaming of Salford City's EFL League Two home fixtures (provided the season ticket holder has access to a laptop, desktop computer and the internet). It is the responsibility of each season ticket holder to arrange suitable access to the match streaming platform.**

**Season Ticket Access to streamed EFL League fixtures is intended for the season ticket holder only. Any form of public or shared broadcast will be considered an infringement of these conditions and the club reserves the right to withdraw access to streamed broadcasts. Pay-per-view access to streamed fixtures will be available for non-season ticket holders.**

1. The Season Ticket is issued subject to the rules and regulations of FIFA, UEFA, The Football Association & The English Football League in respect of the relevant competition and Salford City FC Ground Regulations.
2. The Season Ticket card remains the property of Salford City Football Club at all times and its use is subject to compliance with the terms and conditions set out below. This card must be produced for inspection at the request of the club or its agents. **REFUNDS ARE AT THE DISCRETION OF THE CLUB AND WILL ONLY BE CONSIDERED UPON WRITTEN REQUEST TO THE SECRETARY.**
3. The use of this card to gain entry to the stadium constitutes acceptance of Terms and Conditions and the Ground Regulations. Salford City FC reserves the right to eject from the stadium any person who fails to comply with such rules and regulations. In extreme circumstances, Season Tickets may be confiscated. The purchase of a Salford City FC Season Ticket for 2019-2020 indicates acceptance of these terms and conditions.
4. Salford City F.C. is committed to providing a safe, welcoming environment for all. For the purpose of this regulation discrimination on the grounds of age, disability, gender reassignment, race, religion or belief, gender, sexual orientation, marriage / civil partnership status or pregnancy will not be tolerated under any circumstances. Salford City F.C. reserves the right to cancel season tickets, without refund, should a breach of this regulation be proven to the satisfaction of the secretary and safety officer.
5. The Season Ticket admits the holder to all first team home league matches For all home cup matches and play-off matches, if the area of the stadium in which your ticket is located is open for that match, your ticket will be reserved but you must purchase it within the timescale notified for the match. If the area of the stadium in which your ticket is located is not available, you will be given priority to purchase a ticket in other areas. Admission to all fixtures is subject to Covid Pandemic regulations in operation at the time of each fixture. **SEASON TICKETS ARE NOT TRANSFERRABLE AND MUST NOT BE USED BY ANYBODY APART FROM THE NAMED HOLDER.**
6. Admission to testimonial and friendly matches is not included within the Season Ticket, unless offered as part of an official club promotion.
7. The Season Ticket cards for season 2020-2021 should be presented at the turnstile and all now have scanners fitted. The white coloured rear side of the card should be presented to the scanner so that the displayed code can be read. Should the card be accepted, the turnstile operator will enable admission. Should the card not be accepted, please seek advice from the stewards.

### **8. Which Turnstile to Use:**

**Please use the correct turnstile to enter the stadium – you season ticket will not be accepted at any of the others:**

**West Stand (terrace): Turnstile block B (Nevile Road West), turnstiles 4 & 5**

**South Stand (seating & terrace): Turnstile Block 'D' (Nevile Road East), turnstiles 9 & 10**

**North Stand (seating): Turnstile block C (Moor Lane West), turnstiles 7 & 8**

9. Your season ticket will grant admission to each qualifying match once only – any subsequent attempt to use the same card for the same match may result in the permanent confiscation of the season ticket.

10. Season Ticket Holders will have preference for the purchase of tickets for away matches and Cup Finals, provided they apply within the timescales notified for such matches and fulfil any other requirements determined by the Club. For away matches, when anticipated demand from Season Ticket holders is greater than our ticket allocation, the Club will introduce criteria that gives priority to those supporters who attend away matches on a regular basis.

11. **NO REFUNDS** can be given under any circumstances should your season ticket not be used for individual matches. The club cannot guarantee that your seat/ terrace space will not be affected by adverse weather conditions.

12. The Club reserves the right to change its advertised fixtures without notice and without liability. Play cannot be guaranteed to take place on a particular day or at any particular time. The club also reserves the right to move Season Tickets holders to another area of the ground if deemed necessary.

13. If a supporter is prosecuted for any criminal offence the Club reserves the right to confiscate their Season Ticket card.

14. Your entry to the stadium is conditional upon your consent to be searched by the Police or Club Stewards.

15. It is the responsibility of the Season Ticket holder to insure their Season Ticket against loss or theft.

16. Salford City FC accepts no responsibility to replace lost, damaged or stolen Season Tickets. A charge of £10 will be levied for the reissue of lost Season Tickets.

17. It is essential that all information required on your application form is completed accurately, so that relevant club information may be communicated to you.

*The club takes your privacy very seriously and abides by the terms of GDPR (General Data Protection Registration). Should you wish to enquire about or amend the personal information we hold for you, please contact the club secretary ([andy.giblin@salfordcityfc.co.uk](mailto:andy.giblin@salfordcityfc.co.uk)).*

18. New Season Ticket applications will be accepted subject to availability.

19. Supporters are asked to pay attention to 'flying' footballs, especially during the pre-match warm-up period. The Club cannot accept responsibility for any damage or injury caused by the impact of such a 'flying' football.

20. Season ticket holders aged under 12 or under should be accompanied by a responsible adult.

22. Complimentary Season Tickets are available for carers who attend with supporters claiming higher rate DLA or enhanced PIP. Carer tickets are issued for that purpose only – carers should not use the complimentary ticket to attend games without the person they are registered with the club to care for.

22. No charge is made for Under 5 season tickets, but Under 5s must be accompanied by a responsible adult.

The issue of Junior Season Tickets is also subject to the below Terms & Conditions:

1. Registration forms must be processed 48hrs before a game.

2. Registration forms will require proof of age and must be signed by a Parent or Guardian, with applicant agreeing to terms and conditions.

3. Salford City FC accepts no responsibility to replace lost damaged or stolen ticket. A charge of £10 will be levied for the re-issue of Season Tickets.
4. Tickets are not transferable.
5. If a Young Person between 14 and 16 is ejected from the ground, the Child Protection Officer will be informed, a report will be logged and contact with Parent or Guardian will be made (if contact cannot be made and it is deemed a risk for the young person to make their own way home the police will be contacted).
6. Salford City FC reserves the right to refuse admission.

**23. COVID PANDEMIC CLARIFICATION – Admission to fixtures cannot be guaranteed. Should limited spectator attendance be introduced during the course of the 2020-2021 season, the club will prioritise renewing season ticket holders when deciding which season tickets to issue. Season ticket cards will not be issued until the holder is permitted to attend fixtures at the Peninsula Stadium.**